

### First things first... Do you like working at Delbrook house?

4 out of 5 people answered this question

1	Yes	4 / 100%
2	No	0 / 0%
3	Sometimes	0 / 0%

### What did you think about your initial induction?

4 out of 5 people answered this question

1	It was good	4 / 100%
2	Good but I wanted / expected more	0 / 0%
3	I didnt like it	0 / 0%

### How do you feel that we perform in regards to your development and training?

4 out of 5 people answered this question

1	Good	4 / 100%
2	Average	0 / 0%
3	Bad	0 / 0%
4	I'd like more	0 / 0%

### Are you happy with your supervision and appraisal?

4 out of 5 people answered this question

1	Yes	4 / 100%
2	No	0 / 0%
3	Unsure	0 / 0%

### What are your thoughts regarding the lines of communication between management and staff?

4 out of 5 people answered this question

1	Good	4 / 100%
2	Bad	0 / 0%
3	Fine but could be better	0 / 0%

### What do you think about the Delbrook House policies and procedures?

4 out of 5 people answered this question

1	Good	4 / 100%
2	Bad	0 / 0%
3	Ok	0 / 0%

### Do you feel that you always have enough 'client information' for you to be able to perform your duties correctly and to the best of your ability?

4 out of 5 people answered this question

1	Yes	4 / 100%
2	No	0 / 0%
3	Sometimes	0 / 0%

### Within your role at Delbrook House do you feel you have reliable access to on-call support should crisis or incident occur?

4 out of 5 people answered this question

1	Yes	4 / 100%
2	No	0 / 0%

### Do our staff meetings work, do you feel able to express your thoughts (without fear) on any issue?

4 out of 5 people answered this question

1	Yes	4 / 100%
2	No	0 / 0%
3	Usually but not always	0 / 0%

## Do you know how to raise a grievance?

4 out of 5 people answered this question

1	Yes	4 / 100%
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## Are you treated with dignity and respect?

4 out of 5 people answered this question

1	Always	4 / 100%
2	Hardly ever	0 / 0%
3	Most of the time	0 / 0%

## How would you rate the approach and behaviour of the management towards you and other members of staff?

3 out of 5 people answered this question



9.67 Average rating

1	☆☆☆☆☆☆☆☆☆☆	2 / 67%
2	☆☆☆☆☆☆☆☆☆☆	1 / 33%

## Do you believe that your views are important to (and taken seriously by) the management?

3 out of 5 people answered this question

1	Yes	3 / 100%
2	It varies	0 / 0%
3	No	0 / 0%

## If a procedural or organisational problem arises are we good at making the relevant changes to improve the situation?

3 out of 5 people answered this question

1	Yes	3 / 100%
2	Most of the time	0 / 0%

3	No	0 / 0%
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Do you have enough equipment to do your job properly?

3 out of 5 people answered this question

1	Yes	3 / 100%
2	No	0 / 0%
3	We manage somehow	0 / 0%

Please give our service a score out of ten - Please be as honest as possible.

4 out of 5 people answered this question



9.75 Average rating

1	☆☆☆☆☆☆☆☆☆☆	3 / 75%
2	☆☆☆☆☆☆☆☆☆☆	1 / 25%